

芬蘭官方食品稽查員對遠端食品稽查的看法

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1、前言

2、材料與方法

3、結果

4、討論

5、參考文獻

摘要

本研究透過電子問卷調查和訪談，探討了芬蘭食品稽查員對於遠端稽查的適用性、可靠性，以及他們在未來使用遠端稽查的意願。此外，也探討了對於官方遠端稽查指引的充分性之看法。共有 111 名食品稽查官員參與問卷調查，他們代表了 62 個地方食品管制單位中的 44 個（佔 71%）。此外，還對來自 6 個地方食品管制單位的 12 名食品稽查員進行了訪談（佔 9.7%）。多數受訪者認為遠端稽查適合用於查核自主管理紀錄（94.5%）與文件資料（92.7%）。遠端稽查的可靠性會受到稽查項目、執行條件及食品業者過往遵守規定紀錄的影響。在疫情期間，官方針對遠端稽查的指引未被充分使用，多數以地方慣例取代。所有問卷與訪談的受訪者皆表示希望未來能將遠端稽查作為其中一項稽查方式。邏輯迴歸分析顯示，是否願意進行遠端稽查，會受到稽查員對「遠端稽查結果是否與現場稽查一樣可靠」這一看法的影響（ $p = 0.036$ ）。本研究顯示，遠端稽查適合用於文件審查及作為現場稽查的輔助方式。此外，未來的遠端稽查仍需要官方的指引與教育訓練來進一步發展。

關鍵字：官方食品控制、遠端檢查、新冠肺炎、可靠性

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